

VCA Residents

Once you are in Netflix and the download wheel starts to spin and gets to about 20% or more just stop it, then exit from Netflix to regular TV.

You can then immediately, go back into Netflix and the problem will be resolved, the movie will now load.

This process is somewhat frustrating but please be assured we are working with Hotwire to get the issue corrected ASAP.

Thank you for your understanding.

Sincerely,

Sunstate Association Management Group on behalf of Venetia Community Association, Inc.

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